

Premier Training Programs

Experienced Instruction
from the Elections Experts





Premier Training Programs

Designed to help you navigate the changing election world

Elections are incredibly more complex than they were just five years ago due to new legal requirements, restrictions, technology, and uncertainties. Because of this, more is being demanded of election officials and poll workers than ever before. That's why so many jurisdictions count on Premier Election Solutions to help navigate this challenging, ever-changing environment. Premier has the elections expertise to establish training protocols and programs to help your elections run smooth and trouble-free.

Getting On-Track – and Staying There

Premier's Poll Worker Training Program can assist you in establishing and maintaining an effective, successful poll worker training program.

By utilizing our extensive elections experience, Premier can offer a poll worker program that is tailor-made to your jurisdiction's specific needs.

To that end, we work with IFES, the International Foundation for Election Systems, the world's foremost non-profit election assistance organization that advises countries all over the world on the best ways to conduct successful elections. Together with IFES, we have assembled a truly comprehensive poll worker training program covering both procedures and equipment from start to finish.

A Custom Solution

Working side-by-side with you, we'll start with a comprehensive needs analysis. Then, we'll develop a package that is optimized for your jurisdiction's particular needs. After training is complete, we'll sit down with you and evaluate every aspect to ensure the effectiveness of your program.

A Comprehensive Curriculum

On the next page you'll find an overview of our individual courses. Based on your requirements, we'll put together a blend of these courses that best delivers the most complete training program possible.



CALL US TODAY AND PUT THE POWER OF PREMIER TO WORK FOR YOU

Don't face your next election alone. Call **866.224.1792** today and we'll help set a course for success. See us on the web at www.PremierElections.com.

PREMIER TRAINING COURSES

Watch for ONLINE training solutions – coming in 2008

ELECTION DAY SUPPORT

Election Day Rover/Troubleshooter Training

Learn to operate and support Premier Elections equipment. Includes a major emphasis on election equipment trouble-shooting and can be customized to comply with local procedures.

Help Desk Support Technician Training

Teaches phone support for any Premier product solution. Topics include questioning techniques to adequately understand the exact situation facing the caller, diagnosing of problems, over-the-phone resolution, and proper documentation of issues.

ELECTION ADMINISTRATION

Assure Security Service and Manager

This course covers our comprehensive security software and gives students the ability to setup, configure, and maintain the system and its interface with all Premier products.

Voting Systems 101

Introduces a new user to the core components of the election system. Students learn basic hardware configuration and testing for optical scan precinct count, Voter Card Encoder, and touch screen with and without the AVPM and AutoMARK. Basic database configuration, editing, and testing within GEMS will also be covered.

Voting Systems 201

Builds upon Voting Systems 101 and includes programming concepts in GEMS. While advanced topics are not covered, class participants should expect to learn how to open, create, build, and test a GEMS database, as well as editing ballot layout.

ExpressPoll 101

Designed as an introduction to the ExpressPoll, upon completion students will be able to perform basic poll worker-level tasks.

ExpressPoll 201

Builds upon ExpressPoll 101 and teaches programming functions, software configuration, advanced troubleshooting and logistics.

ExpressPoll 301

Geared for IT departments and jurisdictions wanting to understand just how data is created for the ExpressPoll to function. Students will explore advanced data conversion topics using the Premier EPIC software as well as taking an in-depth look at the configuration settings.

AutoMARK Information Management System (AIMS)

Provides training on using AIMS software to configure ballots. It covers importing GEMS data into AIMS, basic ballot setup, proofing ballots, editing ballot configurations, and basic troubleshooting.

AutoMARK

Prepares students to conduct acceptance tests, troubleshoot, test memory cards, and perform L&A on the AutoMark hardware.

Premier Central Scan (PCS)

Our newly released Premier Central Scan is designed to replace Central Count within GEMS. This class will equip the students to use PCS in conjunction with a variety of scanning devices. We will cover the entire program from start to finish including how the program interfaces with GEMS and Assure Security Service.

DRS

Students leave with an understanding of how the DRS scanner works, along with basic maintenance and troubleshooting abilities.

VoteRemote

Students learn the entire scope of the VoteRemote Suite including the web client, the AVES software, scanner operation and use of Automated Signature Recognition.

CUSTOMIZED DOCUMENTATION

Premier Elections Training Department has a world-class documentation team that is able to assist you in creating, editing, and producing election materials. Our list of products include Quick Reference Guides, Technical Assistance Manuals, poll worker manuals, election administrator manuals, and voter outreach materials (including video and interactive demonstrations). You will be delighted to see what we can do for you, your staff, your poll workers, and your voters.



Information Request Card

Get more about the Premier products and services that can benefit your jurisdiction.

JURISDICTION NAME

CONTACT NAME

ADDRESS

CITY

STATE

ZIP

PHONE NUMBER / EXTENSION

Areas of interest include:

- Election Staff Training
- Poll Worker Training
- Voter Education



Come to Premier
for a full range of
Elections Solutions

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Elections Solutions

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To find out how Premier Training Programs can make a difference in *your* jurisdiction, call Premier Election Solutions today at 866.224.1792, or see us online at www.PremierElections.com.

PREMIER TRAINING PROGRAMS TEACH THE SYSTEMS AND PROCEDURES THAT HELP ENSURE A SUCCESSFUL ELECTION.

Training is offered through multiple mediums that cater to your requirements. Our topics can be taught in a classroom, via live web conferencing, self-paced web-based training modules, or pre-recorded seminars that can be viewed on-demand.

RELY ON PREMIER FOR COMPLETE VOTER OUTREACH PROGRAMS.

Voter education is critical to public acceptance of new technology and encouraging voter participation. Premier Election Solutions has the tools to assist in your voter education efforts.

Take Advantage

Put the power of our people to work for *you*. The elections experts at Premier deliver complete, customized, high-quality service and support programs including:

- > On-site and Remote Technical Support
- > Election Day Field Support
- > Service Documentation
- > Help Desk
- > Project Management
- > Ballot Printing Services



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